

BCARES *about you.*

Times have changed and so have we.

The cleanliness of our venues and the safety of our guests have always been paramount to our operations, but now we have a renewed commitment to ensure your experience at Berglund Center is a positive one. Because we value you, we have increased our efforts to frequently disinfect, deep clean, and secure our venues so that you can enjoy an event without concern. We do it for our team, guests, clients, and performers because YOU are our top priority. Now more than ever, BCares.

Face coverings:

- Staff, guests, and vendors are required to wear masks at all times while inside Berglund Center. Children age 2 and under are exempt from this policy.

Wellness checks:

- Prior to the beginning of shifts, staff will be screened for elevated temperatures and sent home if they register 100.4F or above.
- Guests will be screened for elevated temperatures prior to admittance. Guests with temperatures at 100.4F and above will not be allowed entry and ticket will be refunded at point-of-purchase.

Social Distancing Queues

- All lines to enter the facility, concessions and merchandise stands, restrooms, and box offices will be marked to indicate and encourage 6ft. of distance.

What We're Doing to Keep You Safe

- Our venues have been deep cleaned and disinfected prior to each event
- We will continue to sanitize and disinfect during and after events
- Hand sanitizing stations are provided at various locations
- Prepared food will be served in covered containers
- Condiments, straws, and utensils will be individually packaged
- Transactions at concession stands will be contact-less
- Newly remodeled restrooms feature contact-less sinks, soap dispensers, hand driers, and automatic facilities